

RMA Form



Dedicated
Scintillation detectors

RMA# (Assigned by Scionix):

From: Customer Information

Company Name	
City and Post Code	
Country	
Contact name	
Phone	
Email	

	Scionix part #:	Serial number	Date of Delivery	Detailed Failure Description
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

Bill-to address: Customer Information

Company Name	
Address	
City and Post Code	
Country	
Contact	
Phone	
Email	

Return To: Customer Shipping Details

Company Name	
Address	
City and Post Code	
Country	
Contact	
Phone	
Email	
Return Value*	

Note:

- All fields are required.
- Please fill out the form and make sure that you include a printout of the RMA Form with your item when you ship to us
- Please write the RMA number on the outside of the shipping box. If sending us the RMA unit without RMA number, Scionix will not be responsible for any of the delay of the procedures.
- Regarding your shipper's invoice, please make sure to submit to Scionix for approval.

**Please indicate what price and description shall we write on the Invoice for Customs clearance purpose.*

Return address: Scionix Holland B.V.

Attention service department
Regulierening 5
3981 LA Bunnik
The Netherlands

RMA: Return Material Authorization

If your Scionix product is defective, please follow the below flow chart to apply for RMA service.

Please also check our Warranty Policy.



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RMA Flow Chart

